



The Chase Manhattan Bank
Facilities Management
Two Chase Manhattan Plaza, 9th Floor
New York, NY 10081-6500

November 28, 2000

Mr. Setrak O. Agonian
President
International Creative Metal, Inc.
37-28 61st Street
P.O. Box 770661
Woodside, N.Y. 11377-2538

**Re: Bollard Installation - 270 Park Avenue, Plaza
Project: 202588**

Dear Setrak:

The exceptional manufacturing quality of your product and your personal attention to all of the details are very evident in the installation of the Bollards at 270 Park Avenue. There have been a number of comments from management that the Bollards are impressive and appropriate to the stature of 270 Park Avenue headquarters building.

Thank you for your assistance and your continued interest in working for The Chase Manhattan Bank.

Yours truly,

A handwritten signature in cursive script that reads "Linda K. Hallman".

Linda K. Hallman, AVP
Project Manager